

NEWS LETTER



VOL 1
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2021



BALUCHISTAN POLICE

TRANSFORMING **BALUCHISTAN POLICE** INTO A PUBLIC FRIENDLY
MODERN & RESPONSIVE ORGANIZATION THROUGH TRANSPARENCY
MERCITOCRACY, ACCOUNTABILITY & DIGITAL INTERVENTIONS IS OUR PRIORITY

IGP BALUCHISTAN

CENTRAL POLICE OFFICE
BALUCHISTAN, QUETTA



“The first thing that I want to tell you is this, that you should not be influenced by any political pressure, by any political party or individual politician. If you want to raise the prestige and greatness of Pakistan, you must not fall a victim to any pressure, but do your duty as servants to the people and the state, fearlessly and honestly. Service is the backbone of the state. Governments are formed, governments are defeated, Prime Ministers come and go, Ministers come and go, but you stay on, and, therefore, there is a very great responsibility on your shoulders... I hope that each of you will understand his own sphere of duty and responsibility and act with others harmoniously in complete cooperation, keeping in mind that each has to do his duty within the sphere to which he belongs... It is you who can give us the opportunity to create a powerful machinery which will give you complete sense of security.”

QUAID-E-AZAM MUHAMMAD ALI JINNAH
ADDRESS TO THE CIVIL SERVANTS IN PESHAWAR
APRIL, 1948

PRIME MINISTER

Police should be Professional Accountable, Honest & Responsible

It is imperative to ensure effective utilization of all resources to protect the lives and properties of the citizens. No doubt, Efficient use of modern technology tools to redefine public service delivery contours, improve the professional efficacy of Police and eradicate organized crime and terrorism is the need of the hour. It is emphasized to resolve the problems of citizens on merit and take strict action against officials creating hurdles in the dispensation of justice. Sustainable relief should be provided without fear or favour. The present Government has depoliticized Police to promote the principles of rule of law, meritocracy and fair play. No one is above the law and Police personnel should never ever bow to any political influence or pressure. Maximization of Public satisfaction should be the prime goal of Police organization. Police needs to take all possible steps to remove the trust deficit and win the hearts of the people. In this way, people will share the valuable information to curb the crime and terrorism. Community based proactive policing should be promoted to develop Police Public partnership against the outlaws. Human resource development and right person at right place will indeed make this organization more professional. Police must show zero tolerance against land grabbers, narcotics peddlers and wrong doers. In the present regime, Police should work day in and day out to ensure that services should revolve around people and easily accessible to them. Live to serve.



**BRAVERY IS
STANDING
WITH THE
TRUTH AND
RIGHT**

JAM KAMAL KHAN

**CHIEF
MINISTER
BALOCHISTAN**



Policing in the digital era has become more complex, challenging and demanding which is primarily driven by paradigm shift in the dynamic security environment, technological advancements, and ever-changing service delivery matrix. The cutthroat challenges of modern terrorism and serious crime are even more intricate for

Balochistan Police in the peculiar security fabric of the area. Despite all heavy odds, Balochistan Police is courageously fighting all the menaces and is determined and focused to improve public service delivery mechanism and law & order situation by introducing sustainable information technology interventions and reconceptualizing the operational policing contours. Balochistan Police has effectively triggered the digital revolution to drastically improve the organizational processes & responses and refine the public service delivery mechanism manifold. It is really heartening that a number of IT Projects have been effectively launched by Balochistan Police to weed out the criminal & terrorist activities and to ensure speedy relief to the public. Police Mobile Khidmat Markaz, Digitalization of FIR & Police Station Record, digital integration of criminals' data of Balochistan, Punjab & Sindh Provinces and establishment of Data Command & Communication Center (D3C) have literally challenged the orthodox and traditional ways of Policing and infused a new spirit of public service amongst Police circles. Indeed, the computerization is being done splendidly in Balochistan Police. All the best for all the digital endeavors.

**IT INITIATIVES - NEW FACE
OF BALOCHISTAN POLICE**

IGP BALOCHISTAN

MUHAMMAD TAHIR RAI

HILAL-E-SHUJAAT

Balochistan Police is facing many serious challenges. Terrorism and insurgency are two most important ones as the province is situated in a conflict zone where major powers are at play to cause destabilization. Volatile situation in Afghanistan has direct impact on the law & order situation in the province. Hostile Intelligence Agencies engineer terrorist activities through RTOs (Religious Terrorist Organisations) including TTP, DAESH and Al Qaeda. Leaders of the insurgents are staying in neighboring countries and directing the terrorist activities from there. They are funding LTOs (Local Terrorist Organisations) including



BLA, BRA, BLF, etc. to disturb peace in Balochistan. The LTOs are using Social Media and internet at a massive scale to sustain their propaganda campaigns. Their narrative is very strong which is swaying the opinion of Baloch youth towards their side. Presence of multiple forces is adding to the confusion. Territorial limitation, except six districts which are full policing areas, is a major hinderance in efficient performance of duties. In majority of districts, there are only one or two Police Stations having territorial jurisdiction of 10/15 square km. Some districts have only 1 sq km area. Lack of infrastructure and training facilities are hampering satisfactory service delivery at Police Station level. The force is semi-literate and not well trained. Modern and scientific investigation techniques are alien to majority of officers. Traditional policing methods are used which add towards public dissatisfaction. In face of these multifarious challenges, structural changes are urgently required to make any meaningful functional change. Improving service delivery is first step to meet these challenges. Service cannot be improved without IT and technological interventions. IT interventions are being made at a mega scale. From Police Khidmat Marakiz at street level to Smart Police Station in Quetta, IT infrastructure has been developed in shortest possible time. Human Resource Management, Criminal Record Management, Complaint Management are few of the initiatives. D3C (Data Command & Communication Center) has been completed in Central Police Office Quetta for crime control, surveillance and traffic management in city of Quetta. IT will remain main enabler to improve service delivery and control crime. Police Station Staff has been provided with necessary articles to run policing functions. Provision of stationery item seems a small step but it will enhance public confidence in police. Provision of Cost of Investigation to the Investigating Officers will minimize corruption and ensure investigation on merit. Substantial funds are being provided to complete investigation of complicated cases in an efficient manner. There will be no burden on public to pay for expenses on their cases. It will prove a revolutionary step towards minimizing corruption and changing Thana Culture. Establishing peace and controlling terrorism & insurgency remain paramount aims of the Balochistan Police. A revamped CTD will fight terrorism and insurgency. Local Police will provide efficient service delivery to gain public support. This support will isolate terrorists and insurgents who will be brought to justice by the CTD. The resulting peace will enable district administration to undertake development projects in length & breadth of Balochistan. Development is ultimate recipe to defeat LTOs and RTOs. Balochistan Police is well on its way to achieve these aims.

ABOUT US

MISSION STATEMENT

To Fight Crime and Win Public Confidence by Providing Dynamic and Effective law enforcement Through Technological Interventions.

WE BELIEVE

- *To protect and serve the people*
- *Up-gradation of police infrastructure*
- *Digitalization of policing process & responses*
- *Redressal of public complaints & grievances*
- *To weed out impurities from police station culture*
- *To Ensure fair and speedy investigations*
- *To eradicate crime and terrorism*
- *Zero tolerance against violence & corruption*
- *Maintenance of public peace and order*
- *Welfare of force and redressal of their problems*



DIGITALIZATION OF Balochistan Police

The subtle but firm digital revolution of Balochistan Police began about two years back aiming at digitally reforming Police and effectively modernizing Public service delivery mechanism. The then Inspector General of Police, Balochistan, Mr. Mohsin Hassan Butt took the lead and tasked his team to computerize the processes & responses of Balochistan Police. This digitalization drive was taken to the pinnacle within a span of four months by the present Inspector General of Police, Balochistan, Mr. Muhammad Tahir Rai (Hilal-e-Shujaat). The years 2020 & 2021 have been declared as years of computerization of Balochistan Police. Detailed brainstorming was done at CPO to discuss the modalities of this soft revolution and the extent of cooperation from other organizations/agencies. After detailed deliberations, a roadmap was prepared and executed thoroughly. The main focus was to provide sustainable relief to people at their doorstep and to redress the grievances by improving the professional efficacy, efficiency and effectiveness of field as well as desk units of Police. A monitoring mechanism was also chalked out to ensure the swift pace of this digital campaign. Initially there were so many impediments and hick ups since the IT infrastructure of Balochistan Police was almost nonexistent. There was acute shortage of properly trained IT literate human resource. Balochistan Police neither had any data base of criminals nor connected with any other law enforcing agency of other provinces. Manual and traditional systems were so deep rooted that the resistance to the digital change was humongous. Facing all these heavy odds, the IT Directorate pledged & committed to digitize the entire Balochistan Police and led this digital mission from the front. Multiple IT projects were planned and successfully executed during last two years for sophisticating public service deliver matrix, developing IT infrastructure, refining Police operationality and redefining the policing contours. Some of the IT projects & digital initiatives are being shared in this news letter.



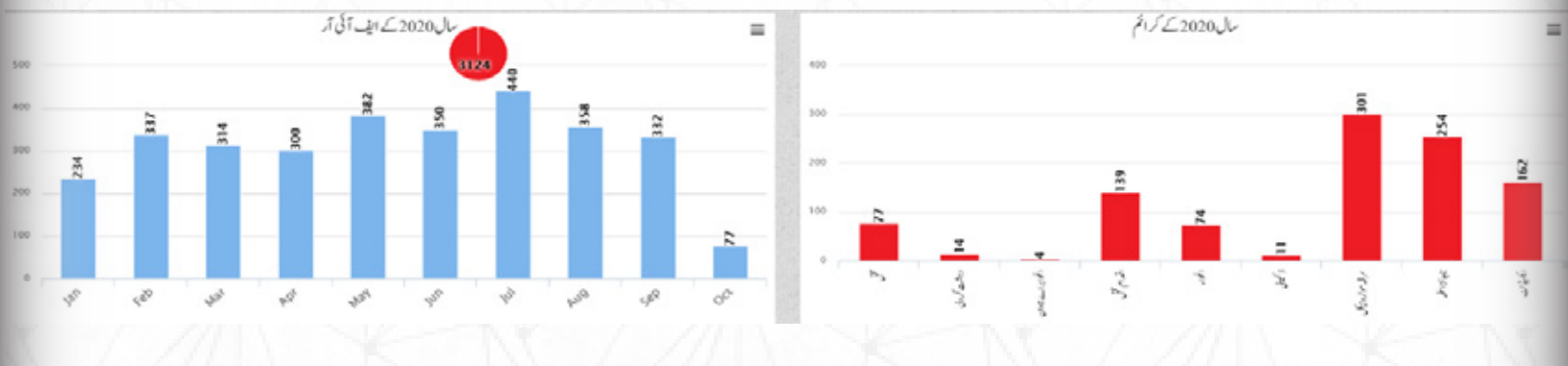
سال: 2021

مذہب					زیر تفتیش	عدم پتہ	چالان %	نا مکمل چالان 512	نا مکمل چالان	مکمل چالان	اخراج	کل رجسٹرڈ
x	گروہ	مہات	بچہ	نوش								
54	1772	369	3	3958	812	5	68	134	1037	517	10	2515

نمبر: 1
 سال: 21
 پولیس اسٹیشن:
 ایف آئی آر سٹاٹس کریں

DIGITAL INTERVENTIONS AT POLICE STATION LEVEL

The PS record and the processes have been digitalized through Police Station Record Management System and Complaint Management System. Minimum required IT Infrastructure has also been built up in all the districts.



DIGITALIZATION OF FIRs & CASE FILES

The gigantic step of digitalization of FIR has been effectively taken and implemented in all the 33 districts of Balochistan simultaneously. All the FIRs of 2019, 2020 & 2021 have been computerized. Till now, 13462 FIRs have been digitized in all aspects. In the same manner, all the case files and associated registers are being digitized on super-fast pace.

DIGITAL FIR



پولیس فارم نمبر 24-5 (1)

سیریل نمبر : QTA--000338

ابتدائی اطلاعی رپورٹ نسبت جرم قابل دست اندازی پولیس رپورٹ شدہ ذریعہ دفعہ 154 مجموعہ ضابطہ فوجداری

نمبر : 8/21 قتانہ : گوالمنڈی ضلع : کوئٹہ ای ٹیک نمبر : 8-GMD-1/19/2021-8 تاریخ و وقت وقوعہ : 19-01-2021 08:45 AM

1	تاریخ و وقت رپورٹ	نموالہ نمبر (10) 19-01-2021 09:30 AM	7	قتانہ سے روایتی کی تاریخ و وقت	20-01-2021 08:00 AM
2	نام و سکونت اطلاع دہندہ مستغنیث	<p>اجاز احمد ولد محمد آزاد خان۔ پتہ : متعینہ پولیس قتانہ گوالمنڈی کوئٹہ، موجودہ پتہ : متعینہ پولیس قتانہ گوالمنڈی کوئٹہ، پیشہ : SI/SHO Police فون نمبر : 03138009058 مرتبہ مرسلہ : حسب آمد مرسلہ</p>			
3	مختصر کیفیت جرم (معد دفعہ) و مال اگر کچھ کنو گیا ہے	<p>بجرم : THE CONTROL OF NARCOTIC SUBSTANCES ACT, 1997-(c)</p>			
4	جائے وقوعہ و فاصلہ قتانہ سے اور سمت	<p>کاسی قبرستان جانب شمال شرق بقااصلہ 2-1/1 کلو میٹر از قتانہ</p>			
5	نام و سکونت ملزم	<p>امیر جان ولد عارف خان قوم کاکڑ کسنہ افغان روڈ کوئٹہ</p>			
6	کارروائی متعلقہ تفتیش اگر اطلاع درج کرنے میں کچھ توقف ہوا ہو تو اس کی وجہ بیان کی جاوے	<p>حسب آمد مرسلہ مقدمہ بجرم الصدور درج رجسٹر ہوا</p>			

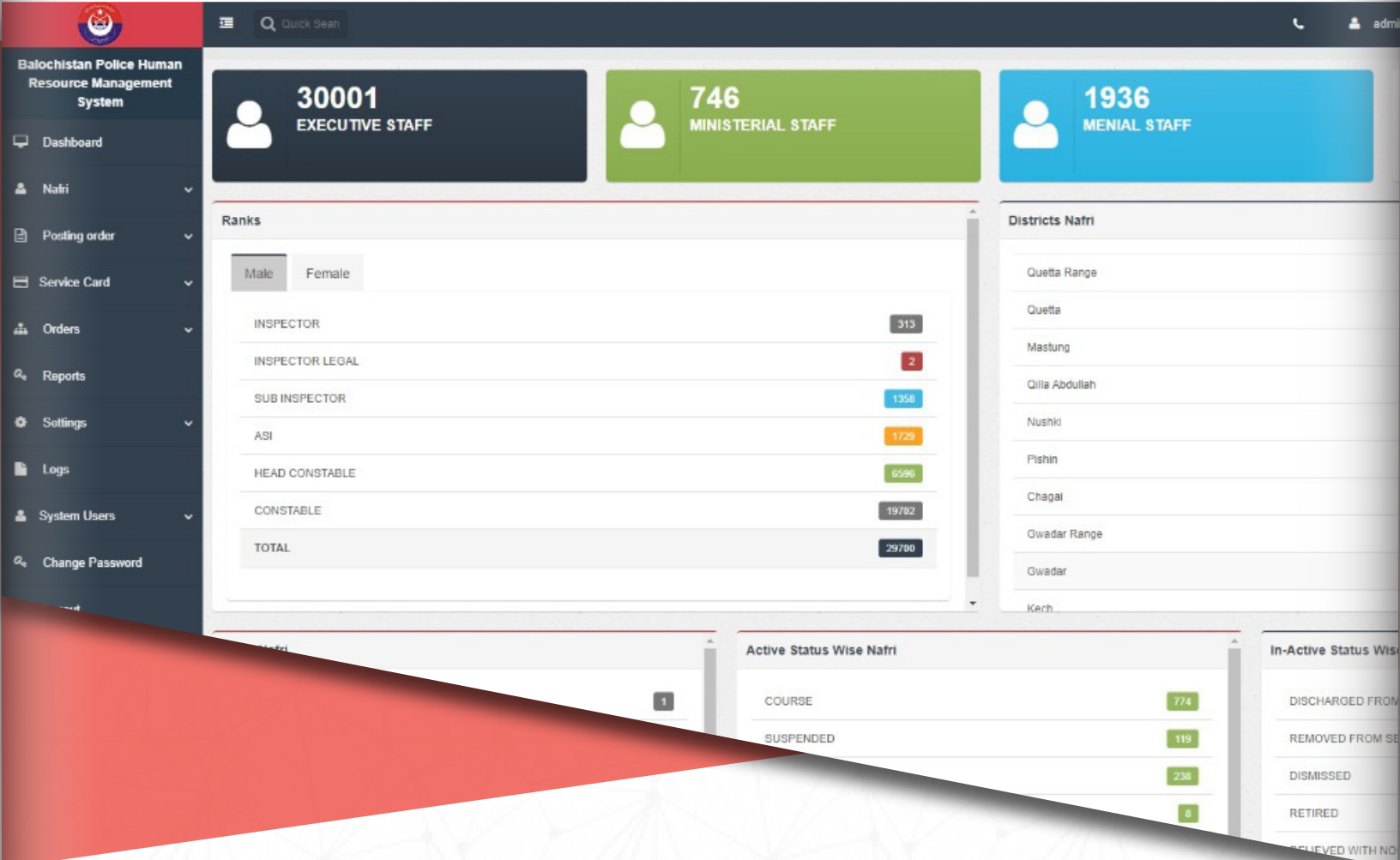
دستخط : KHAN MUHAMMAD نیٹ نمبر : SI عمدہ : SI نیٹ فون نمبر : 0344-8023564
 (ابتدائی اطلاع نیچے درج کریں)

اس وقت ایک تہہ تحریری مرسلہ منجانب مدعی مقدمہ مندرجہ بالا خانہ نمبر 2 بدست ڈرائیور راجہ رب نواز HC/1138 بدین مضمون ذیل موصول ہوا بخمدت آفیسر انچارج پولیس قتانہ گوالمنڈی۔ اسلام و ملیم :- بکار سرکار آنکہ تحریر ہیکہ من SI/SHO اجاز احمد معد عادل شاہ ASI/OPS عادل وحید C/7051 طارق محمود C/4063 ہسواری سرکاری گاڑی ڈرائیور راجہ رب نواز HC/1138 کے علاقہ گشت پر تھے بدردان گشت منجر خاص نے اطلاع دی کہ کاسی قبرستان کے پاس امیر جان نامی شخص چل پھر کے منشیات فروخت کرتا ہے اور اس وقت بھی اس کے پاس کافی مقدار میں چرس موجود ہے منجر خاص کی اس اطلاع کو معدقہ جانتے ہوئے بوقت تقریباً 08/45 بجیدن کاسی قبرستان کے پہنچا جہاں پر ایک شخص منگلوک حالت میں موجود تھا جس کے ہاتھ میں کالا شاپر قتانہ پولیس پارٹی کو دیکھ کر فرار ہونے کی کوشش کی جسکو ہرائی ملازمان قابو کیا جا کر مذکورہ نے بدریافت اپنا نام امیر جان ولد عارف خان قوم کاکڑ کسنہ افغان روڈ کوئٹہ بتلایا مذکورہ کے داہیں ہاتھ میں پکڑے ہوئے کالے شاپر کو کھول کر چیک کرنے پر سلیٹ نما پختہ چرس برآمد ہوئی برآمدہ چرس معد شاپر کو بر موقع وزن کرنے پر 1000 گرام ہوئی جسکو روپر دو گواہان عادل شاہ ASI عادل وحید C/7051 نے بذریعہ فرد قبضہ پولیس میں لیا جا کر اس میں سے 10 گرام بغرض تجزیہ ایک سفید پارچہ کی تھیلی میں ڈال کر پارسل نمبر 01 جبکہ باقی ماندہ چرس معد شاپر 990 گرام کو ایک سفید پارچہ کی تھیلی میں ڈال کر پارسل نمبر 2 تیار کیا گیا نمونہ سیل پارسل ہائے کے اندر رکھ کر پارسلوں پر مہر ای POLICE-POST-GLI-QTA ایک بار استعمال ہوئی کسی امیر جان نے چرس بغرض فروخت قبضہ خود میں رکھ کر جرم ذریعہ دفعہ 9C/CNS ایکٹ کا ارتکاب کیا ہے لہذا اصل ہذا بدست ڈرائیور راجہ رب نواز HC/1138 کے بجھوا کر منظم ہوں کہ بعد از قانگی مقدمہ کسی انوسٹی گیشن آفیسر کو مامور تفتیش کر کے روانہ موقع کا کرایا جائے میں موقع پر موجود ہوں۔ 19/01/2021 دستخط انگریزی مدعی مقدمہ اجاز احمد SI/SHO کارروائی قتانہ :- حسب آمد مرسلہ رپورٹ ابتدائی اطلاعی کہ ہر چارکاپیاں بزریہ کاربن پیپر ہیک وقت بجرم الصدور چاک ہوئیں جو کہ ترسیل جائے متعلقہ ہوگی۔ قانگی مقدمہ کی نسبت آفیسران بالا کو بہ سبیل مناسب اطلاع دی گئی ہے۔ قانگی مقدمہ کی تفتیش پر عابد علی SI/INV کا مامور تفتیش کیا جا کر روانہ جائے موقع کا کرایا گیا۔ تکمیل ریکارڈ قتانہ ہذا کی کرائی گئی ہے۔

19/01/2021

13462 FIRs DIGITIZED TILL NOW

IMPLEMENTED IN 33 DISTRICTS



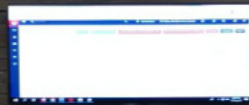
HUMAN RESOURCE MANAGEMENT INFORMATION SYSTEM Data of 32871 Police officials & officers of Balochistan Police has been computerized through Human Resource Management Information System. It is fully operational in Balochistan Police and the entire force is being managed & regulated through this project. This will help in HR development process, career planning, right person at right place scheme and availability of more effective operational force for protecting the citizens

32871 SERVICE BOOKS DIGITALIZED

KNOW YOUR MEN

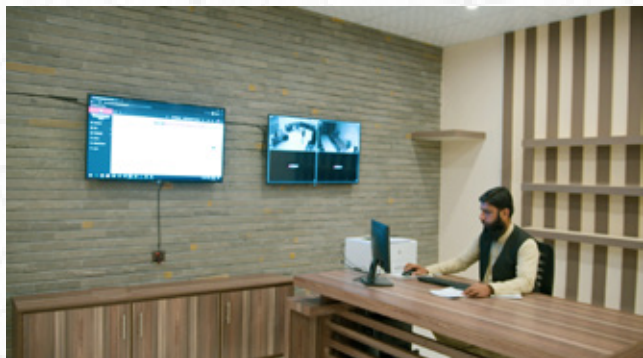


HUMAN RESOURCE CENTRE



ESTABLISHMENT OF HR CENTER FOR BALOCHISTAN CONSTABULARY

HR Center has been made operational at BC Headquarter, Badar Lines and the manual record keeping and transfer posting digitalized for ensuring digital transparency & accountability and for doing effective audit of strength.



CRMS CRIMINAL RECORD MANAGEMENT SYSTEM

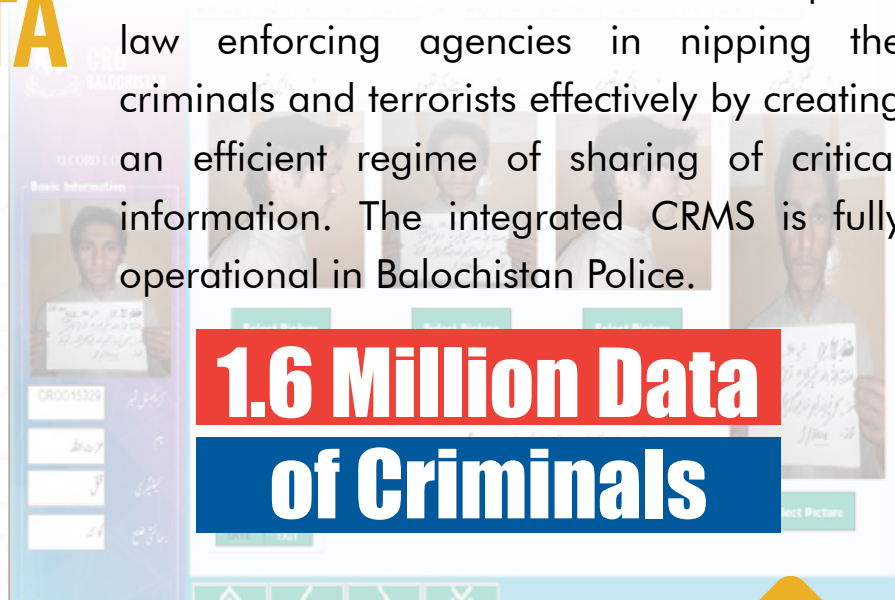
Criminal Record Offices have been established in all the districts. Data bank of more than twenty thousand criminals has been generated through Criminal Record Management System and that has been connected with Criminal Record Identifier Software to trace and hunt the outlaws and the criminals involved in anti-state activities.



INTEGRATION OF CRIMINALS DATA

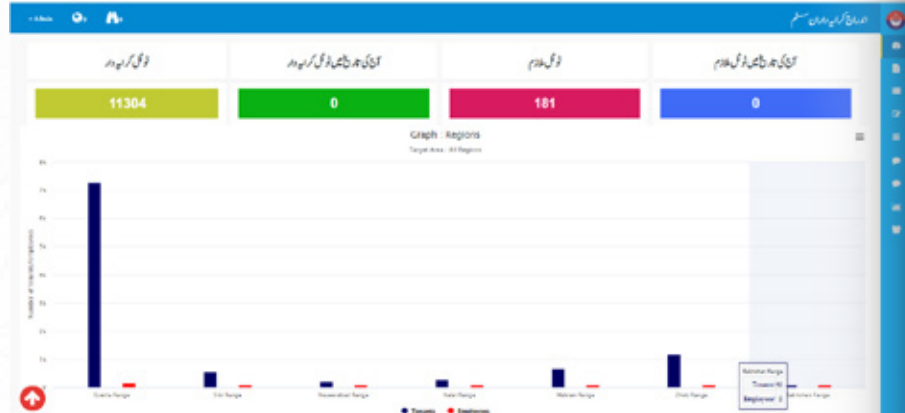
The provinces of Balochistan, Punjab and Sindh have signed a tripartite MoU for integration of criminals' data of more than 1.6 million criminals which would help the law enforcing agencies in nipping the criminals and terrorists effectively by creating an efficient regime of sharing of critical information. The integrated CRMS is fully operational in Balochistan Police.

1.6 Million Data of Criminals



TENANT REGISTRATION SYSTEM

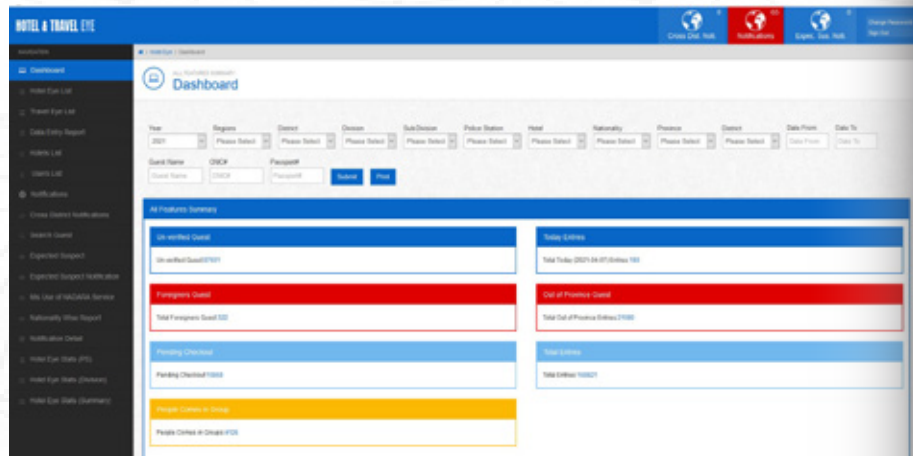
Tenants Registration has been done on wide scale especially in Quetta district and till now 11304 tenants have been registered through this latest software. This will help in nabbing the outlaws and securing the lives and properties of the citizens



11304 TENANTS REGISTERED TILL NOW

HOTEL & TRAVEL EYE SOFTWARE

These two software's are the digital offshoots of Criminal Record Management System. The criminals and terrorists are apprehended through digital monitoring of hotels and bus stands. Till now more than 1,97988 persons have been scanned through both the software's. These have been launched in the entire Balochistan Province.



78 SUSPECTS IDENTIFIED

POLICE MOBILE KHIDMAT MARKAZ

These are the satellite units of Police Stations. The concept is to facilitate the Public through provision of basic public utility Police services at their door step. It has become really difficult for people to move out freely during the pandemic days so the Balochistan Police has established PMKM in two Police buses to provide the following services initially in Quetta but in second phase five more units will be made operational in other districts as well:

PUBLIC SERVICE DELIVERY AT YOUR DOOR STEP

Character certificate

Police verification

Lost and found report

Minor crime report

Tenants' registration & verification

Employees registration & verification

Learner driving license

Renewal of driving license

International driving license



Learner Driving License
9292



Employee Verification
259



Character Certificate
432



Tenants Registration
34



Lost Report
120



Renewal Driving License
31



Crime Report
01

POLICE KHIDMAT MARKAZ & PKM GLOBAL

PKM static stations have also been established at four Police Stations of Quetta District to facilitate maximum number of people. PKM Global has been made operational to facilitate the overseas Pakistanis in getting the character and other verification certificates. This facility is available for overseas Pakistanis of 31 countries.



CPO SECURITY & MONITORING ROOM



CPO security has been strengthened through modern digital surveillance regime. Latest cameras have been installed and a well-equipped monitoring room established with video wall facility.

SMART POLICE STATION

CIVIL LINE

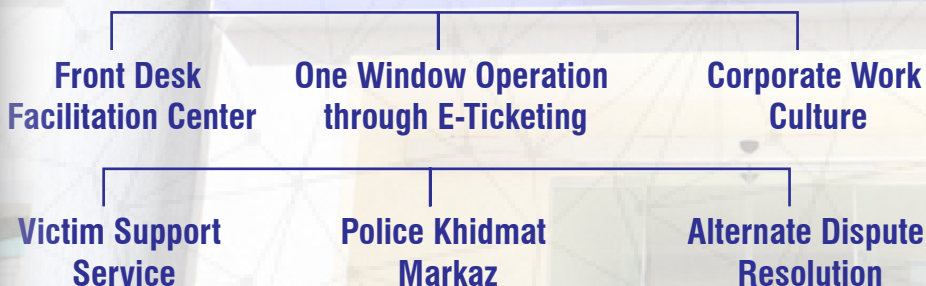
The traditional approach of policing is reactive and mostly non responsive. In order to bridge the gap between Police and Public, the concept of Smart Police Stations has been launched for improving public service delivery mechanism and effectively weeding out the criminal activities.

PRINCIPLES OF POLICING IN SPS

- ❖ Accessibility of Police to Public
- ❖ Quick Response & Sustainable Relief
- ❖ Proactive Policing & IT Infrastructure
- ❖ Monitoring and Feedback Mechanism
- ❖ Smart & Evidence Based Policing
- ❖ Investigation Processes Revisited
- ❖ Combating Crime In Professional Way
- ❖ Zero Tolerance Against Corruption



POLICE SERVICES UNDER ONE ROOF



PUBLIC SERVICE DELIVERY DIGITALIZED



AUDIO VISUAL UNIT

The state-of-the-art AV Unit of Balochistan Police has been established to effectively handle the social media tools and to uplift the positive image of Police. Latest equipment has been provided to this unit.

MAIN TASKS

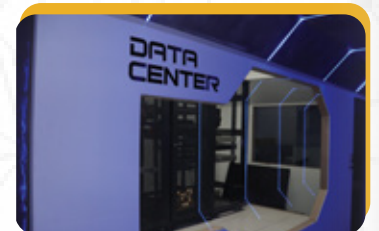
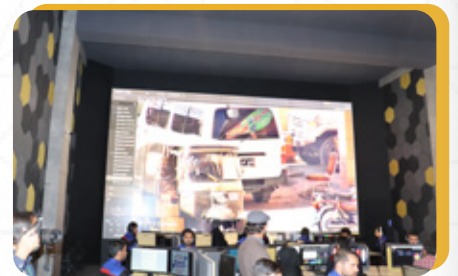
- DRONE SURVEILLANCE
- ELECTRONIC MEDIA MONITORING
- WEB PAGE MANAGEMENT
- SOCIAL MEDIA HANDLING
- VIDEO EDITING
- VFX EDITING
- VIDEOGRAPHY & RECORDING

PROGRESS	
Videos Edited	34
Facebook Likes	23K
Facebook Posts	90
Twitter Followers	876
Twitter Tweets	88
Drone Coverage	17



ESTABLISHMENT OF DATA COMMAND & COMMUNICATION CENTER

The escalating operational situations in Balochistan, need for professionalized Police response and evidence-based policing supported by data basis have prompted Balochistan Police to digitally transform and modernize its traditional & outdated response and monitoring mechanism by establishing Data Command & Communication Center (D3C). This spectacular concept has been launched in phases. The soft curtain raising of D3C Phase-I has been done and it has started working on test run basis.



TACTICAL NERVE CENTER OF IGP



AN INTEGRATED BLEND OF MODERN TECHNOLOGIES

- Provincial Crisis Management Center
- Predictive Decision Support System
- Database for Crime Analytics & Reports
- Digital Surveillance & Video Forensics
- Fleet Management System
- Integrated Communication System
- Emergent & Non Emergent Call Centers
- Connectivity with Districts and Ranges
- Interactive Dashboards for Softwares
- Social Media Monitoring

INTEGRATED **DECISION SUPPORT** SYSTEM

IMPACT ANALYSIS

- Catering For Operational Needs of Policing
- Neutralizing Escalated Security Situations
- Professionalized Policing Processes
- Evidence Based Policing Model
- Strengthening Technological Infrastructure
- Storage and Security of Sensitive Data
- Service Delivery Contours Redefined
- Security through Connectivity
- Police Intelligence Center for Strategic Monitoring & Planning



DIGITAL SEQUENCES

- Video Wall Solution
- Cameras for Digital Surveillance
- Drone - First Responder
- Body Worn and Vehicular Surveillance
- Data Center with 1400 TB Storage
- Multiple Software Interventions
- Crime Mapping and investigation Tools
- 15 Emergency Call Center
- 1715 - IGP's Complaint Center
- Video Forensics & Analysis
- Task Management System
- Trackers & Shift Management
- Video Conferencing Facility



D3C DATA CENTER

Balochistan Police didn't have its own data center for storing and securing the critically important and sensitive data. The Servers & cloud solution of other provinces/organizations were being used for this crucial task. Now Balochistan Police has its own Data center of 1400 TB Plus. It has the capacity of storing all the softwares & applications related data. This will store the digital data of Balochistan Police such as 15 calls, 1715 calls data, all social media data, video forensics, crime data & cameras recording. This data center can store data for the next 10 years.

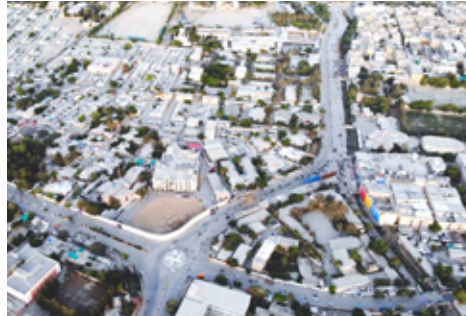
1400 TB
CAPACITY
DATA SECURITY
SOLUTION

DATA STORAGE FOR NEXT 10 YEARS



DRONE SURVEILLANCE

Balochistan Police has launched Drone as first responder and its practical test run has just been triggered. Drone Surveillance is the close observation of a person, group of people, activities or infrastructure for the purpose of observing, managing, operating, directing or protecting. Drone surveillance presents an easier, faster and cheaper method of data/information collection as well. This drone technology has been integrated with 15 communication system. The special drone has the capability to locate longitude and latitude entered in its memory and can automatically fly to the targeted/locked landmarks and can come back in the same way.



DRONE - FIRST RESPONDER



Pehchaan APP

Balochistan police is focused on providing sustainable relief to people and believe in the cardinal principle of maximization of public satisfaction. We believe that services should revolve around people and be easily available at their doorstep. Establishment of Pehchan Application is the practical manifestation of the Public Service Delivery mission of Balochistan Police. Pehchan Mobile Application is an effort to facilitate people by providing them limited access to the criminals' data base available with Balochistan Police.



BE VIGILANT

IT SOLUTIONS

The digital interventions and solutions have been introduced big time in Balochistan Police during last two years. This digitalization campaign aims at revolutionizing Public service delivery and redefining the professional approach of the field units. In this regard, a superior digital surveillance & connectivity regime has been effectively triggered to combat the menaces of crime and terrorism. Balochistan Police has launched vehicular surveillance technology for all the districts. The IGP will be able to get live streaming of important events even from the remotest districts.

Body worn cameras latest technology is also being used for intelligence gathering operations, law & order situations, security & traffic duties and at times for multifarious sensitive operations. All the districts are being connected with Data Command & Communication Center through video conference solution. This is just the beginning of many new digital beginnings.

SURVEILLANCE CAMERA

Installed In Police Vehicles
To Improve Vigilance



BODY WORN CAMERAS

Monitoring of
Law & Order Situations
& Intelligence Gathering



VIDEO CONFERENCING SOLUTION

Connectivity of Field
Commanders with D3C



TRACKING SYSTEM IN POLICE VEHICLES

VRN	OpsDate/Time	RetDate/Time	Status	IStatus	Alarm Name	Location
E-17	4222021 3:11:37 PM	4222021 3:11:36 PM	Parked	Parked		AJ GENERAL HOSPITAL, TEL GOOMI, QUE
QAP-210	4222021 3:11:31 PM	4222021 3:11:33 PM	Parked	Parked		Mingalbad KEDHI REG, QUETTA, BA
QAP-5875	4222021 3:11:15 PM	4222021 3:11:15 PM	Idle	Idle		Kib Wali, NECH BES, QUETTA, BAL
QAP-136	4222021 2:11:59 PM	4222021 3:11:06 PM	Idle	Idle		KABIR PLAZA, TEL GOOMI, QUETTA, B

TIP OF THE ICEBERG

TRAFFICE POLICE QUETTA

Quetta, which is the capital of the province, spreads over a huge area and is surrounded by mountains. This city was initially planned for fifty thousand (50,000) people but now the population of this city is 2.8 million and the number of registered vehicles has also increased with rocket speed. The traffic load is quite humongous in Quetta. Despite these factors, Traffic Police Quetta is putting its level best to ensure the smooth flow of traffic.

DIGITAL INTERVENTIONS

A number of IT interventions have also been introduced by the Traffic Police. Many traffic related facilities are also available at Police Khidmat Markaz Centers for public. The learner license forms are also available on net and can be submitted online as well.

ANDROID APPLICATION FOR PUBLIC

Traffic Police has also got developed an android application for awareness of general public regarding traffic rules & regulations, facilities available for the citizens and the processes & procedures simplified. This application is available on play-store.

TRAFFIC EDUCATION UNIT

Traffic police education unit is giving awareness to the general public, transporters, drivers, and shop keepers through pamphlets, seminars and other means regularly regarding implementation and observance of traffic rules.

AIMS

- To ensure smooth flow of Traffic in the city
- To serve and facilitate the general public
- To improve public awareness about the Traffic Laws
- To prevent and reduce accidents
- To implement Traffic laws in letter and spirit

E-CHALLAN

Traffic police has upgraded manual Challan into E-Challan (paper less system) in February, 2020.





DIRECTORATE

A DIGITAL JOURNEY

FROM WHERE WE STARTED?

- I.T interventions non-existent – I.T Branch - routine troubleshooting work
- Scarcity of skilled I.T literate human resource in the entire province
- Almost Zero connectivity & meager I.T infrastructure at PS level in all districts
- No software based analysis, audit of strength & monitoring mechanism
- Manual & orthodox procedures of Police operationality & accountability
- Public service delivery was not digitized – no follow up & feedback system
- No integrated cloud based solution for critical & sensitive data sharing
- No central crises management command & control and data center



ORGANIZATIONAL STRUCTURE REVISITED



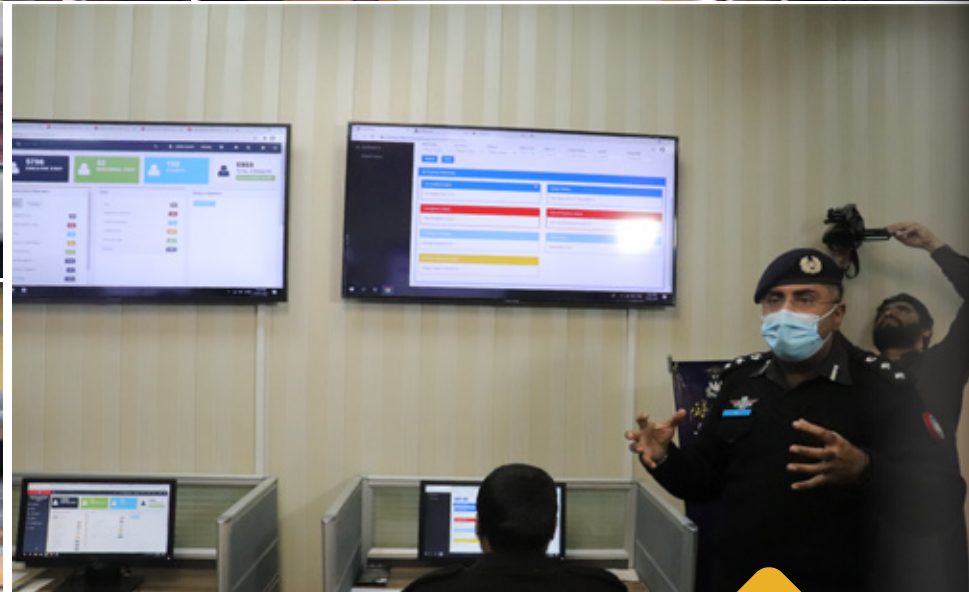
WHERE DO WE STAND NOW?

- I.T Directorate is fully operational and has launched multiple IT Projects
- Strategic Partnerships with Punjab & Sindh Police, PITB & PSCA
- I.T literate HRD is a continuous process now – Pool of 730 in all districts
- 92% Police Stations have net connectivity & requisite I.T infrastructure
- Latest software interventions have been done & many are in pipeline
- FIRs, PS record, Police strength & monitoring mechanism digitized- in phases
- Public service utilities digitalized – Khidmat Markaz solutions
- Smart Police Station, Complaint Management System, IGP's Complaint Center
- Integration of 1.6 million data of criminals – Digital CRO, CRI, Hotel & Travel Eye
- D3C Project – 95% Completion – 1400 TB Data Center & multi-functionality



THINK TANK OF IT DIRECTORATE

BRAINSTORMING & DISCUSSIONS



IT COMMAND CONFERENCE

6TH & 7TH MARCH, 2021

I.T Command Conference was held at CPO for the first time in Balochistan Police. All Range DIGs and District SSPs/SPs were briefed on digitalization of Balochistan Police. There were lectures, interactive discussions, practical exercises & demonstrations, presentations, briefings, case studies, quiz tests, real time critical scenario building & responses, informal talks and question answer sessions. The following digital sequences & interventions were discussed in detail:

- Data Command & Communication Center (D3C)
- Human Resource Management Information System
- Computerization of FIR & Police Station Record
- Complaint & Criminal Record Management System
- Criminal Record Management System
- Audio Visual Unit and Hotel & Travel Eye
- Emergent & non-emergent call centers
- Smart Police Station & Public Service Delivery
- Tenants Registration & Pehchaan Application
- Drone Technology & Demonstration
- Khidmat Markaz Strategy of Public Service
- Driving license and e-challan Mechanism
- Vehicular Surveillance & Body Worn Cameras
- Safe City Project Quetta - Digital Features



HUMAN RESOURCE DEVELOPMENT

I.T Directorate, CPO believes in horizontal & vertical sophistication of IT infrastructure and digital solutions. The prime task has always been to invest in human capital so that a digital pool of IT literate human resource can be built up in entire Balochistan for making this digital revolution a real success story. In this regard, the master trainers of IT Directorate visited all the districts & ranges of the province to impart state of the art IT related theoretical & practical training amongst the Police officers.





MUHAMMAD TAHIR RAI Hilal-e-shujaat
INSPECTOR GENERAL OF POLICE BALOCHISTAN

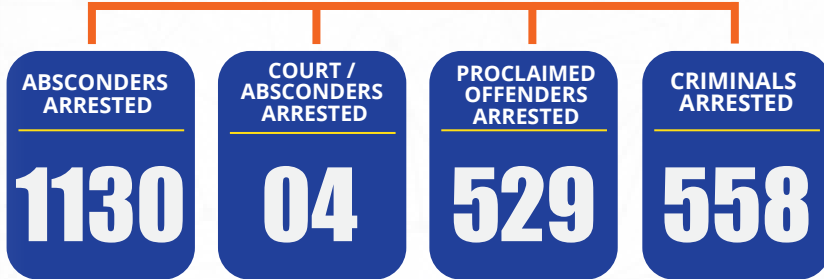




STATISTICS

GOOD WORK DONE
BY **BALUCHISTAN POLICE**

ACTION AGAINST THEFT / SNATCHED VEHICLES



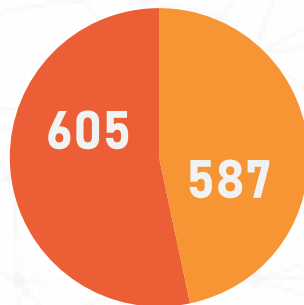
RECOVERY



ACTION AGAINST ILLEGAL WEAPONS

FIRs Registered	Culprits Arrested	SMG / LMG	Rifle / Gun	Pistols	Magazines	Hand Grenades	Explosive Material (KGs)	Cartridges/ Rounds
403	400	73	61	304	229	53	1486	7834

ACTION AGAINST NARCOTICS



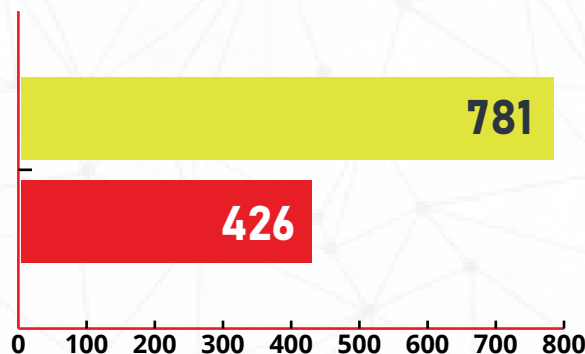
■ Criminals Arrested

■ FIRs Registered

RECOVERY

Heroin	127.719 Kg
Charas	4788Kg
Ice	382 Kg
Opium	58 Kg
Crystal	378 Kg
Wine Bottles	973

ACTION AGAINST PROPERTY CRIME



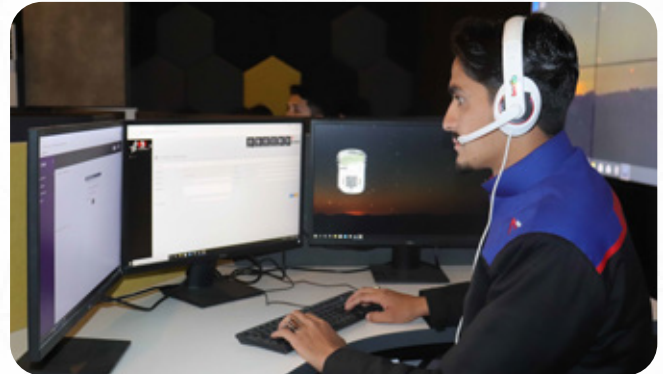
■ FIRs Registered

■ Criminals Arrested

**ALWAYS
ALERT**

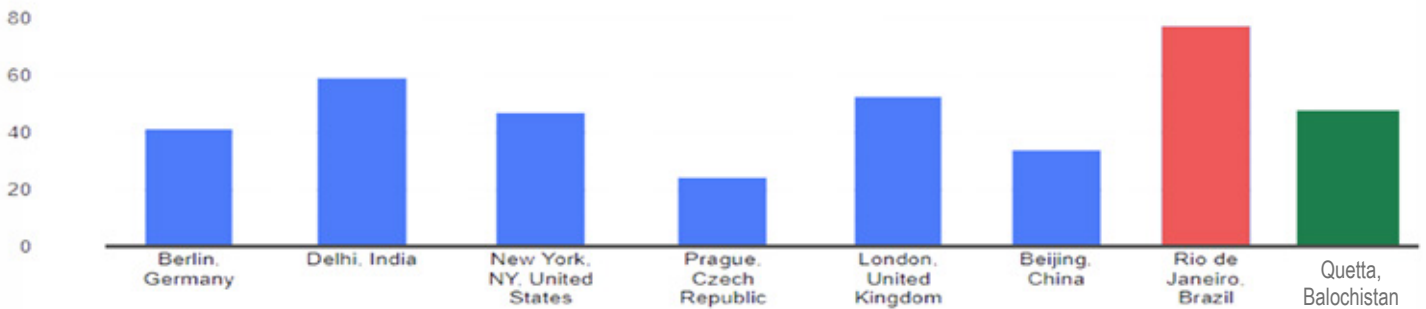
CMS COMPLAINTS MANAGEMENT SYSTEM — 15 & 1715 —

Complaint Management System of Balochistan Police has been revamped & refined through modern digital interventions. Previously, it was the Achilles heel of Police since there was no concept of centralised data base of emergent and non emergent complaints which mostly resulted in delayed Police response, compromised efficiency of first responders & non-efficient complaints resolution mechanism. The entire system has been digitally overhauled now. An Integrated 15 Communication System for speedily dealing with the complaints of emergent nature has been introduced. Similarly, IGP's Complaint Center 1715 has also been started in all the districts to resolve the non-emergent complaints and redress the grievances of the public in a thorough professional way and within shortest possible time. In order to effectively trigger the Complaint Management System, state of the art softwares have been got developed and requisite IT infrastructure procured. Separate dispatch centers for 15 & 1715 systems have been established in all the districts and ranges. In fact, its a cloud based transparent & accountable integrated system to provide sustainable relief to the people.



NEW GLOBAL CRIME INDEX SHOWS QUETTA IS IMPROVING

CRIME INDEX 2021



Quetta City with crime index of 43.27 and safety index of 56.73 has further improved its ranking as now it stands at 218th position, out of 431 urban cities of the world. Balochistan specially Quetta is declared safer city than Mumbai, Delhi and many other famous cities of the world according to Numbeo Survey (World Crime Index).

Quetta police is vigilant and believes in proactive and community policing models. Superior crime fighting and public facilitation strategies have been intelligently adopted.

Rank	City	Crime Index	Safety Index
206	Sheffield, United Kingdom	44.05	55.95
207	Hyderabad, India	44.01	55.99
208	Chandigarh, India	43.97	56.03
209	Honolulu, HI, United States	43.91	56.09
210	Cologne, Germany	43.82	56.18
211	Milan, Italy	43.80	56.20
212	Kristiansand, Norway	43.45	56.55
213	Katowice, Poland	43.45	56.55
214	Columbus, OH, United States	43.43	56.57
215	Peterborough, United Kingdom	43.39	56.61
216	Skopje, North Macedonia	43.39	56.61
217	Mumbai, India	43.29	56.71
218	Quetta, Balochistan, Pakistan	43.27	56.73
219	Iloilo, Philippines	43.18	56.82
220	Vitoria, Brazil	42.99	57.01

TERRORISM LANDSCAPE OF BALOCHISTAN

Balochistan is facing a fresh spate of terrorism for last six months. Situation had improved by the end of 2019 and the year 2020 remained relatively peaceful, compared with situation in 2013-15 when terrorism had reached its peak. Disruption of normal life due to COVID-19 also contributed towards this decrease. The year 2021 saw a steep rise in incidents which had picked up pace in fall of 2020. Starting with murder of 10 coalmine workers of Hazara community in Mach, district Bolan, on 3rd January, 74 incidents have been recorded by end of April. A majority of these incidents are minor in nature with no or little loss of life. But some major incidents have resulted in 5 or more casualties. Local Terrorist Organisations (BLA, BLF, BRA, etc.) have claimed responsibility of more than 90% of such incidents. These incidents included landmine blasts in Sibi Region, hand-grenade throwing incidents in Southern Balochistan, target killings all over Balochistan and attacks on check posts of LEAs in Central Balochistan. Their main targets include personnel of LEAs and their informers. The LTOs claim responsibility only when LEAs are targeted. They did not claim responsibility or disassociated themselves where general public became an inadvertent target, as prima facie; they do not want to alienate public. The LTOs have big time support from HIAs (Hostile Intelligence Agencies including NDS and RAW) in shape of money, arms and explosives. The arms and explosives are mainly carried by smugglers from Afghanistan. The smuggling from Afghanistan is single most important destabilizing factor in Balochistan. Another major source of revenue for LTOs is large scale extortion from the coalmine contractors. CTD Balochistan conducted one major operation in March in Mastung wherein five terrorists of LTOs died and large amount of explosive were recovered.



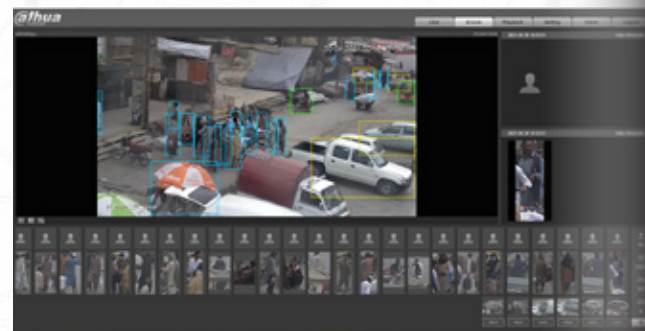
The RTOs (Religious Terrorist Organisations) are also trying to gear up their activities. Mach Incident of 3rd January was committed by terrorists belonging to DAESH. Suicide blast in Parking of Serena Hotel Quetta on 21st April was perpetrated by the TTP. LeJ-A is also trying to make its mark again. Afghanistan based RTOs are under pressure from their hosts to commit major terrorism incidents in Pakistan, in order to offset impact of terrorist attacks in Afghanistan. Religious terrorism is mainly directed from across the border. CTD Balochistan has conducted one major operation against RTOs in mountainous area of Mach wherein four terrorists died. Resultantly, one major terrorist plan was foiled.

Border-fencing with Afghanistan and Iran is believed to prove a game changer. Foreign sponsored terrorism will be controlled to a large extent once fence is completed. Illegal border crossing and smuggling, two major terrorism enablers, will be curbed effectively. Counter-terrorism and counter-insurgency operations will effectively root out terrorism emanating from internal sources. Such operations are on-going. But it will take some time to fully control terrorism and insurgency. It is aimed that terrorism and insurgency will be fully under control in next two years.

REVAMPING

CTD BALOCHISTAN

Land mass of Balochistan is 43% of Pakistan. Balochistan Police is the law enforcing agency in only 16% percent of this area, called Aarea. However, CTD Balochistan has jurisdiction all over province. But it is a force of 1200 officers and men only. Just to comprehend this Issue, it is stated that Frontier Corps Baluchistan's strength is about 100,000 officers and men. Hence, the CTD cannot fully cope with the situation with this negligible strength. Therefore, plan is underway to revamp it. Federal government has also directed all provincial governments to revamp their CTDs, on lines of CTD Punjab. A summary has been sent to the government for creation of a Counter Terrorism Force within CTD. 2800 officers and men, including technical and legal staff, are planned to be recruited. The force includes 1600 Corporals who will be paid good salary for job satisfaction. They will also be imparted training in modern investigation methods and intelligence collection. State of the art electronic gadgets and I.T solutions will be procured to equip the force to fight terrorism and insurgency in an effective manner. Like CTD Punjab, three functions of intelligence collection, raids & arrests and investigation will be performed under one roof to achieve maximum efficiency while keeping the secrecy of operations. The CTD Balochistan, with a force of 3500 officers and men, will become vanguard of counter terrorism and counter insurgency operations in Balochistan.



CHANGING THANA CULTURE THROUGH EFFECTIVE SERVICE DELIVERY

Public satisfaction through effective service delivery is ultimate objective of any organization, and Balochistan Police aims for the same too. Public support is needed more in Balochistan than in any other province, as it is imperative that the LEAs get public support to isolate the insurgents. The peace is required to undertake development work in the province; hence, security is directly linked to development. The development is needed in Balochistan to remove feeling of deprivation among people of the province. To achieve these objectives, service delivery at police station is first pre-requisite of any successful COIN (Counter Insurgency) campaign.

COST OF INVESTIGATION STATIONERY FOR POLICE

Prompt registration of FIR without paying any bribe is first requirement of public to show any trust in Police. Police mainly delays registration to take money in most of the cases. Clerk of the Police Station, Head Muharrar, takes money on the pretext of buying stationery from his own pocket. Second requirement of public is investigation on merit without paying any money to the Investigating Officer. The IO demands money from the Complainant on the pretext that he does not get any cost of investigation from the government. Rude attitude of police officers in Police Station is third important issue. Here too, motive is mainly to fleece money. These three factors constitute what is called Thana Culture. These issues need to be addressed to bring any perceptible and meaningful change in Thana Culture.



Stationery has been provided to the Head Muharrar to remove his lame excuse of fleecing money from the public. Special training is being imparted to the Head Muharrars in public dealing to provide service delivery with a smile. A big step has been taken wherein funds for Cost of Investigation have been provided at the Police Station level. Funds have been kept with the Head Muharrar as permanent advance. Now IO, immediately after registration of case, gets advance money from Muharrar. The IO can take from five to fifty thousand rupees in advance depending upon nature of crime. In complicated cases with multiple accused or multiple victims, this amount can go in lacs. After completion of investigation, the IO draws the bill and deposit the funds with the Muharrar against which the advance he has already taken and spent. It is a big step towards honesty on part of the IO. Public will not have to pay to the IO for investigation on merit. It will be a major step towards changing Thana Culture. It is an opportunity for Balochistan Police to show that this experiment can succeed. These are considered small steps by many. But these small steps can bring big change.

MODERN TRAININGS

Training is another major intervention undertaken by the Balochistan Police. Special training has been imparted to the IOs in modern investigation techniques. They are going through a process of certification through an examination. Local certification of IOs is being done. Only locally certified IOs will be allowed to investigate cases. Similarly, only those officers will be posted as SHOs who are locally certified. With this special training, certification and provision of Cost of Investigation, service delivery will improve at the Police Station level. With improvement in service delivery, public will pose trust in Police. With increased trust, the Police will gain public trust whereby CTD will control terrorism and insurgency through Intelligence Based Operations. With terrorism and insurgency under control, Police will establish an environment of peace and security which is a sine qua non for making development in the province. Development in Balochistan will definitely end deprivation and alienation of people of Balochistan.



QUETTA POLICE

— AT ITS BEST —

Quetta is one of the most important cities of Pakistan. The social fiber & structure is quite heterogenous. There are many multidimensional under currents and frequent escalated situations in the city. In the past, it was hard hit by serious terrorist activities and heinous & organized crime. Despite all heavy and nerve breaking odds, Quetta Police showed extreme professionalism and faced all the challenges courageously. It was due to the extraordinary & spectacular performance of the city Police that a number of criminal & terrorist gangs have been busted and untoward situation averted. Quetta Police is committed and determined to protect the lives & properties of the citizens in the best possible manner.

DEMOGRAPHIC PROFILE

- POPULATION:**
2,275,699
- POLICE STRENGTH:**
6761
- POLICE POPULATION RAITO:**
1: 336.59
- POLICE DIVISIONS:**
04
- POLICE CIRCLES:**
09
- POLICE STATIONS:**
28

MAJOR ACHIEVEMENTS

- Computerization of processes & responses of all Police Stations
- Revamping of Eagle Squad to eliminate street & targeted crime (130x Motorcycles)
- Human Resource Management digitized and electronic orders issued
- First ever Smart Police Station of Balochistan – SPS Civil Lines
- Launched an organized & targeted campaign against crime & terrorism
- High profile & sensitive cases worked out in a professional manner
- Made newly converted Police Stations from “B” area to “A” area fully operational
- Successfully taken over 13x FC Check-Posts (Phase-I)
- Establishing superior surveillance & monitoring regime mechanism
- Digital triggering of vehicular & body worn cameras and fleet management system

**ACTION AGAINST POS
OTHER WANTED ACCUSED
AND NCP VEHICLES**

**HEINOUS POS ARRESTED
314**

**WANTED CRIMINALS
APPREHENDED
204**

**NCP VEHICLES IMPOUNDED
119**



COASTAL HIGHWAY GWADAR

SECURITY CONTEXT OF THE COASTAL HIGHWAY GWADAR

Gwadar is an important port city along the coastline of southern Balochistan. After the operationalization of CPEC Project, security and safety of Gwadar port city and coastal highway have assumed vital importance. There is a long-term master plan to transform Gwadar into a modern and smart port city of Pakistan. The plan is fully cognizant of multiple issues and makes ample provisions for covering the theme of safety and security for Gwadar port city and allied geographical areas. The prospective urban development in Gwadar port city with an expected increased footprint of foreigner and expatriate visitors will certainly require modern policing and security apparatus of international standards. For the very reason, policing and security framework in Gwadar as well as along the Makran Coastal belt gains immense importance. Keeping in view the geographical and commercial importance of the entire area, Balochistan Police has chalked out a comprehensive security plan which includes an elaborative patrolling & snap checking mechanism, information-based search operations, both vehicular & motorcycle patrolling & picketing and proper security cover for different events & festivities. There is a special security apparatus & plan for port as well. In near future, Tourist Police is also going to be raised for this area.

GWADAR SAFE CITY PROJECT & IT INITIATIVES

Gwadar safe city project is in pipeline. Paperwork and feasibilities have almost been finalized and soon tendering process will also start. Indeed, it will be a game changer for the entire region. This will trigger a superior digital surveillance & monitoring regime. There will be a number of Artificial Intelligence features like face & number plate recognition, LTE based communication system, vehicular advanced cameras, integrated emergency response mechanism to ensure foolproof security of the area. In addition, Balochistan Police has also introduced digital interventions in all the Police Station of Makran Range. FIRs have been digitized, complaint management system started and Police Station record & investigation processes are being computerized. The Police stations have been equipped with Criminal Record Management System and digital CROs. Advanced vehicular surveillance facility for sensitive areas has been activated in the region. The live streaming can be viewed at Data Command & Communication Center, CPO, Quetta as well.

WOMEN OF BALOCHISTAN POLICE

SP ARSLA SALIM, PSP

She has recently joined Quetta Police as SSP Admin. She is a thorough professional and efficient Police Officer. She has versatile experience of being both in field and office. She has served in Intelligence Bureau before coming to Balochistan. She believes in integrity, rule of law and meritocracy. She works with full commitment and dedication in serving the people. She carefully listens to the complaints and issues of subordinate officers so that their issues can be resolved and they can be encouraged to work with full zeal and zest. Indeed, she is an asset for Police Department and a valuable addition to Quetta Police.

FIRST PSP FEMALE OFFICER OF BALOCHISTAN

PARI GULL TAREEN ASP/SDPO CANTT CIRCLE QUETTA

Being a female Police officer, I feel the honor to work with my police force in fulfilling my duties with commitment, professionalism and devotion. In uniform, I have the privilege to ensure effective Law enforcement and accomplish critically important assignments. I strongly believe in team work in discharging the assigned duties. Police has the prime duty of public service delivery and protecting the lives & properties of the citizens. I have always been supported, supervised and guided by my seniors, for which I am obliged to their support and trust.



BRAVE OFFICER OF BALOCHISTAN POLICE DSP SHABANA HABIB TAREEN

DSP Shabana Habib Tareen, while investigating several cases during her service, arrested number of accused and ensured their conviction. DSP rescued many children, arrested accused who threw acid on girls and solved tricky cases in her career. She also confiscated several non-customs paid vehicles while on duty in the traffic, for which she was awarded the Best Officer award.



TOGETHER WE RISE








COMPOSED BY

Dr.Shahzad Asif (DIG) | Syed Nasir Ali Rizvi (AIG IT) | Abdul Razzaq (AD IT)
Faizan Ahmed (Director) | Ameer Hamza (Layout & Design)

PROTECT & SERVE

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 Emergency Calls - 15  Non Emergent Calls - 1715